

Continuing Education For Library Staff Throughout Arizona

The Library Development Division offered over 128 continuing and professional development opportunities for Arizona's library staff and staff from other cultural organizations. Over 4,000 library staff from around Arizona participated. The Arizona State Library offers more library continuing education events per capita than any other state. Highlights include:

Goals

The CE goals for the year included: 1) increasing the number of workshops held outside of the Phoenix metro area, in order to increase ease of attendance for rural libraries; and 2) increase workshop attendance numbers overall. Both goals were achieved, with over half of all workshops occurring outside the Phoenix metro area.

Core Competencies

The 2005 Institute began a three-year plan to address the six Library Practitioner Core Competencies developed by the Western Council of State Libraries as part of the "Continuum of Library Education" funded by the Institute of Museum and Library Services. Library Practitioner Core Competencies comprise those knowledge and skill sets required for competent performance as a library director/manager of a small, usually rural, public library. Practitioner Core Competencies are highlighted in the annual Arizona Library Institute, and with workshops and online opportunities provided throughout the year. In 2006 the focus was on Competencies 3 and 5: *Services to the Public* and *Technical Services*.

Library Institute

The Library Development Division coordinates an annual Library Institute to provide professional development training for library staff who do not have a master's degree in library science and who work in predominantly rural areas of the state. This Institute provides participants with training on a variety of topics related to their work, and that increases their job skills and knowledge. Five days spent on the campus of the University of Arizona provides learning experiences from highly regarded library professionals, including faculty from the School of Information Resources and Library Science (SIRLS), experienced trainers, State Library staff, and fellow participants. The 2005 Institute was held June 5-8, with 35 library staff participating.

IMLS Federal Taskforce

Arizona State Library was selected by the Institute of Museum and Library Services (IMLS) to serve on the Outcome Based Evaluation Task Force on Continuing Education. Stephanie Gerding and Holly Henley of the LDD staff participated, along with a librarian from Glendale Public Library, Ivy Jarvis. The two-day session was held in April in Washington, DC.

Grants for Training

LDD was the recipient of two training grants for WebJunction, with funding from the Bill & Melinda Gates Foundation. These include the Rural Library Sustainability Program and the Spanish Language Outreach Program. Both will be implemented in the 2006-2007 fiscal year and include professional development workshops for hundreds of Arizona librarians.

A sampling of the workshops held this year include:

- Collection Development & Management
- Skills for Technology Trainers
- Merchandising
- Customer Service
- The Changing Role of the Librarian
- Unravel the Mystery of Electronic Books
- Investing in Your Future
- A Teen Advisory Board (TAB) Can Work for You, Too!
- Conflict Management for Consenting Adults
- Impact of Technology Trends on Customer Service
- Ergonomics
- Emerging Technology Update
- Promoting Online Collections
- Managing IT Changes with Staff
- Computer Training for Patrons
- What's New in Children's Books with Peggy Sharp
- Teen: Gaming and Crafts
- The Accidental Library Manager
- Working with Enthusiasm
- Library Management
- Getting Teens Wired @ Your Library!
- Gaming and Technology Workshop
- Weeding the Library Collection
- Virtual Reference Forum
- Dealing with Difficult Patrons
- Back to the Beach: Reader's Advisory
- Graphic Novels
- Book Repair